



**Internal notification for: G\_0000173380 13257 - Service Update - BCM  
Communication Error - Reprogram BCM  
gm\_gmssg\_q01**

08/23/2013 03:25 PM

3 attachments



13257 bulletin.pdf



13257 Inventory VINs.xlsx



GM Style Sheet.css

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Date: 8/23/2013

Ref. number: Service / Field Action / G\_0000173380

Subject: 13257 - Service Update - BCM Communication Error - Reprogram BCM

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**GM CUSTOMER CARE AND AFTERSALES  
DCS3035  
URGENT - DISTRIBUTE IMMEDIATELY**

Date: August 23, 2013

Subject: 13257 - Service Update Bulletin  
BCM Communication Error - Reprogram BCM

Models: 2014 Chevrolet Silverado and GMC Sierra 1500 Series

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13257 today. The total number of U.S. vehicles involved is approximately 101,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)  
The "Investigate Vehicle History" (IVH) screen will be updated August 24, 2013.

Service Update Bulletin (SUB) Information Link  
The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

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Message Attachment(s):

13257 bulletin.pdf Acrobat PDF (183.3KB)

13257 bulletin

13257 Inventory VINs.xlsx MS Excel Workbook 2007 (1.557MB)

13257 Inventory VINs

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