



Internal notification for: G_0000172053 13247 - Safety Recall - Rear Brake Caliper Bracket Bolt Torque - Release from Stop Delivery after Completion of Recall

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08/02/2013 03:22 PM

3 attachments



13247 bulletin.pdf



13247 Involved VINs.xlsx



GM Style Sheet.css

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Date: 8/02/2013 Ref. number: Service / Field Action / G_0000172053
Subject: 13247 - Safety Recall - Rear Brake Caliper Bracket Bolt Torque - Release from Stop Delivery after Completion of Recall

GM CUSTOMER CARE AND AFTERSALES
DCS3021
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 2, 2013
Subject: 13247 - Safety Recall - Release from Stop Delivery After Completion of Recall
Rear Brake Caliper Bracket Bolt Torque
Models: 2014 Chevrolet Suburban and Tahoe, and GMC Yukon and Yukon XL
To: All Chevrolet and GMC Dealers
Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 13247 today. The total number of U.S. vehicles involved is 10. Please see the attached bulletin for details.

Customer Letter Mailing
The customer letter mailing has not been determined.

Global Connect (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated August 3, 2013. A list of involved vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)
The CIDR will be available mid-August, 2013.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES