



Internal notification for: G_0000171474 13240 - Service Update - Loss of Power Steering Assist at Extreme Hot and Cold Underhood Temperatures
gm_gmssg_q01 tc

07/24/2013 12:08 PM

3 attachments



13240 bulletin.pdf



13240 Inventory VINs.xlsx



GM Style Sheet.css

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Date: 7/24/2013

Ref. number: Service / Field Action / G_0000171474

Subject: 13240 - Service Update - Loss of Power Steering Assist at Extreme Hot and Cold Underhood Temperatures

GM CUSTOMER CARE AND AFTERSALES
DCS3013
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 24, 2013

Subject: 13240 - Service Update Bulletin
Loss of Power Steering Assist at Extreme Hot and Cold Underhood Temperatures

Models: 2014 Chevrolet Silverado and GMC Sierra Crew Cabs

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13240 today. The total number of U.S. vehicles involved is approximately 2,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated July 25, 2013. A list of involved vehicles in dealer inventory is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13240 bulletin.pdf Acrobat PDF (124.6KB)

13240 bulletin

13240 Inventory VINs.xlsx MS Excel Workbook 2007 (55.27KB)