Internal notification for: G_0000170796 13230 - Safety Recall - RELEASE FROM STOP DELIVERY UPON REPAIR OF VEHICLE



gm_gmssg_q01

07/15/2013 03:58 PM

3 attachments



13230 Involved VINs.xlsx



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Date:7/15/2013Ref. number:Service / Field Action / G_0000170796Subject:13230 - Safety Recall - RELEASE FROM STOP DELIVERY UPON REPAIR OF VEHICLE

GM CUSTOMER CARE AND AFTERSALES DCS3005 URGENT - DISTRIBUTE IMMEDIATELY

Date: July 15, 2013

- Subject: 13230 Safety Recall **Release of Stop Delivery Upon Repair of Vehicle** Passenger Airbag Inflator Weld May Fracture Upon Airbag Deployment
- Models: 2041 Chevrolet Silverado Crew Cab and GMC Sierra Crew Cab
- To: All Chevrolet and GMC Dealers
- Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 13230 today. Please see the attached bulletin for details.

Vehicles involved in Safety Recall 13230 were placed on Stop Delivery July 11, 2013. Completion of the service procedure contained in bulletin 13230 will release the vehicle from Stop Delivery.

The total number of U.S. vehicles involved is 836. Most of these vehicles are being held at VDCs. Approximately 200 have been delivered to dealers.

As vehicles are repaired at the VDCs, the recall will be closed in IVH. To ensure you are not repairing a vehicle that has already had the repair performed, check vehicle eligibility in IVH prior to repairs.

Customer Letter Mailing The customer letter mailing has not been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated July 16, 2013. A list of involved vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)