



Internal notification for: G_0000168082 13185 - Service Update Bulletin - Possible Windshield Water Leak
gm_gmssg_q01

06/13/2013 02:24 PM

3 attachments



SUB 13185.pdf



13185 US BAC list.xlsx



GM Style Sheet.css

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Date: 6/13/2013 Ref. number: Service / Field Action / G_0000168082
Subject: 13185 - Service Update Bulletin - Possible Windshield Water Leak

GM CUSTOMER CARE AND AFTERSALES
DCS2982
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 13, 2013

Subject: 13185 - Service Update Bulletin
 Possible Windshield Water Leak

Models: 2013 Cadillac ATS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
 Service Director, Parts Manager, New Vehicle Sales Manager,
 and Warranty Administrator

General Motors is announcing Service Update Bulletin 13185 today. A total of 180 U.S. vehicles are involved. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated June 14, 2013.
A list of involved vehicles is also attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

SUB 13185.pdf Acrobat PDF (309.0KB)

SUB 13185

13185 US BAC list.xlsx MS Excel Workbook 2007 (13.68KB)

13185 US BAC List