From:gm\_gmssg\_q01 < nobody@gm.com>Sent:Tuesday, November 12, 2013 10:23 AMTo:...Subject:Internal notification for: G\_0000179162 13112 - Safety Recall - Front Passenger Air BagInflator

**Attachments:** 

Ref. number: Service / Field Action / G\_0000179162

13112 Bulletin.pdf; 13112 BAC VIN List.xlsx

Subject: 13112 - Safety Recall - Front Passenger Air Bag Inflator

### GM CUSTOMER CARE AND AFTERSALES DCS3096 URGENT - DISTRIBUTE IMMEDIATELY

Date: November 12, 2013

Date: 11/12/2013

Subject: 13112 - Safety Recall Front Passenger Air Bag Inflator

Models: 2003-2004 Pontiac Vibe

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 13112 today. The total number of U.S. vehicles involved is 73,554. Please see the attached bulletin for details.

Beginning today, select dealers will be shipped an air bag mounting bracket and bar code scanner, EL-51377 and EL51378, respectively. These tools are being shipped by Bosch Automotive – Service Solutions and are essential to perform the service procedure described in this bulletin. The tools are being furnished at no charge. Only those dealers with an involved vehicle currently assigned to them will be shipped an air bag mounting bracket and bar code scanner.

The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

# Customer Letter Mailing

The customer letter mailing will begin on November 19, 2013.

<u>Global Warranty Management (GWM)</u> The Investigate Vehicle History screen in GWM will be updated November 12, 2013.

## Campaign Initiation Detail Report (CIDR)

The CIDR will be available November 12, 2013.

### END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13112 Bulletin.pdf Acrobat PDF (0.961MB) 13112 Bulletin

13112 BAC VIN List.xlsx MS Excel Workbook 2007 (2.202MB) 13112 BAC VIN List

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty

Archives: 5/12/2014

Expires: 11/12/2014