

Internal notification for: G 0000168699 13184 - Noncompliance Recall - Front Brakes Lock During ABS, Stability Control, or Traction Control Activation

gm_gmssg_q01

06/20/2013 02:45 PM

2 attachments

POF 13184 bulletin.pdf

GM Style Sheet.css

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Date: 6/20/2013

Ref. number: Service / Field Action / G_0000168699

Subject: 13184 - Noncompliance Recall - Front Brakes Lock During ABS, Stability Control, or Traction

Control Activation

GM CUSTOMER CARE AND AFTERSALES DCS2989 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

June 20, 2013

Subject:

13184 - Noncompliance Recall

Front Brakes Lock During ABS, Stability Control, or Traction

Control Activation

Models:

2012 Chevrolet Volt (4 vehicles)

To:

All Chevrolet Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Used Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Noncompliance Recall 13184 today. The total number of U.S. vehicles involved is four. Please see the attached bulletin for details.

Customer Letter Mailing

GM will attempt to contact the customer via telephone. If the attempt is unsuccessful, a customer letter will be mailed to the customer. The letter mail date has not yet been determined.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated June 21, 2013. The four involved vehicles are listed below.

> 1G1RA6E46CU107515 1G1RA6E40CU117909

1G1RB6E49CU119591 1G1RH6E45CU117982

Campaign Initiation Detail Report (CIDR)

There will be no CIDR.

END OF MESSAGE