

Internal notification for: G_0000171846 13139 - Safety Recall - Compressed Natural Gas Fuel Tank Shut-Off Solenoid Connector

gm_gmssg_q01

07/31/2013 06:33 AM

2 attachments



13139 Bulletin.pdf

GM Style Sheet.css

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Date: 7/31/2013 Ref. number: Service / Field Action / G_0000171846

Subject: 13139 - Safety Recall - Compressed Natural Gas Fuel Tank Shut-Off Solenoid Connector

GM CUSTOMER CARE AND AFTERSALES
DCS3015
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 31, 2013

Subject: 13139 - Safety Recall

Compressed Natural Gas Fuel Tank Shut-Off Solenoid

Connector

Models: 2011-2013 Chevrolet Express

2011-2013 GMC Savana

Equipped with Compressed Natural Gas (CNG) Fuel System

To: All Chevroletand GMCDealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Fleet/Commercial Manager,

and Warranty Administrator

General Motors is announcing Safety Recall 13139 today. The total number of U.S. vehicles involved is approximately 1,800. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on August 5, 2013.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated July 31, 2013.

Campaign Initiation Detail Report (CIDR) The CIDR will be available July 31, 2013.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):