



Internal notification for: G_0000171011 12293A - Customer Satisfactin
Program - CUE System Update - Revised
gm_gmssg_q01 1

07/17/2013 02:55 PM

2 attachments



12293A bulletin.pdf



GM Style Sheet.css

Your email client does not support HTML messages

Date: 7/17/2013

Ref. number: Service / Field Action / G_0000171011

Subject: 12293A - Customer Satisfactin Program - CUE System Update - Revised

GM CUSTOMER CARE AND AFTERSALES
DCS3008
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 17, 2013

Subject: 12293A - Customer Satisfaction Program
CUE System Update
Revised Service Procedure

Models: 2013 Cadillac ATS, SRX, XTS

To: All Cadillac Dealers


Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

The Service Procedure section in bulletin 12293A has been revised to instruct technicians to clear all DTCs after completing the service procedure. Please discard all copies of bulletin 12293.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 12293A bulletin.pdf Acrobat PDF (1.032MB)
12293A bulletin

Contact
name:

E

Department:

Phone:

Intended General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager,
roles: Service Advisor, Service Manager, Warranty Administrator

Archives: 8/17/2013

Expires: 7/17/2014