



**Internal notification for: G_0000159694 13059 - Service Update - Transfer
Case Oil Pipe Installed Incorrectly
gm_gmssg_q01**

02/25/2013 09:41 AM

3 attachments



13059 bulletin.pdf



13059 Involved VINs.xls



GM Style Sheet.css

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Date: 02/25/2013

Ref. number: Service / Field Action / G_0000159694

Subject: 13059 - Service Update - Transfer Case Oil Pipe Installed Incorrectly

GM CUSTOMER CARE AND AFTERSALES
DCS2923
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 25, 2013

Subject: 13059 - Service Update Bulletin
Transfer Case Oil Pipe Installed Incorrectly

Models: 2013 Cadillac ATS AWD

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 13059 today. The total number of U.S. vehicles involved is approximately 7,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 28, 2013. A list of involved VINs is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

13059 bulletin.pdf Acrobat PDF (584.5KB)

13059 bulletin

13059 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (620.5KB)

13059 Involved VIN List