



**Internal notification for: G\_0000159603 13004 - Service Update - Front Seat Mounted Speaker Buzz**  
gm\_gmssg\_q01

02/22/2013 06:22 AM

3 attachments



13004 bulletin.pdf



13004 Involved VINs.xls



GM Style Sheet.css

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Date: 02/22/2013

Ref. number: Service / Field Action / G\_0000159603

Subject: 13004 - Service Update - Front Seat Mounted Speaker Buzz

GM CUSTOMER CARE AND AFTERSALES  
DCS2922  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 22, 2013

Subject: 13004 - Service Update Bulletin  
Front Seat Mounted Speaker Buzz

Models: 2013 Cadillac XTS Equipped with Front Seat Mounted Speakers (UQS)

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 13004 today. The total number of U.S. vehicles involved is approximately 10,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 27, 2013. A list of involved VINs is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):



13004 bulletin.pdf Acrobat PDF (214.4KB)

13004 bulletin



13004 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (875KB)

13004 Involved VIN List