

02/01/2013 05:34 AM

2 attachments

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12332A bulletin.pdf GM Style Sheet.css

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Date:02/01/2013Ref. number:Service / Field Action / G_0000157686Subject:12332A - Noncompliance Recall - Ignition Key Retention - Revised

GM CUSTOMER CARE AND AFTERSALES DCS2896 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 1, 2013

Subject: 12332A - Noncompliance Recall Ignition Key Retention Customer Letter Added

Models: 2013 Chevrolet Express and GMC Savana

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

Bulletin 12332A has been revised to include a copy of the customer letter. Please discard all copies of bulletin 12332.

Customer Letter Mailing The customer letter mailing will begin on February 8, 2013.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

212332A bulletin.pdf Acrobat PDF (159.5KB) 12332A bulletin

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