



**Internal notification for: G_0000159776 12262A - Service Update - Seat
Memory Control Module Reprogram - Revised**
gm_gmssg_q01

02/22/2013 12:19 PM

3 attachments



12262A bulletin.pdf



12262 Additional VINs 2-22-13.xlsx



GM Style Sheet.css

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Date: 02/22/2013

Ref. number: Service / Field Action / G_0000159776

Subject: 12262A - Service Update - Seat Memory Control Module Reprogram - Revised

GM CUSTOMER CARE AND AFTERSALES
DCS2924

URGENT - DISTRIBUTE IMMEDIATELY

Date: February 22, 2013

Subject: 12262A - Service Update
Seat Memory Control Module Reprogram
Revised Service Procedure and Population Expanded

Models: 2013 Cadillac ATS, SRX, XTS Equipped with Seat Memory Feature

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

This service procedure in bulletin 12262A has been revised. The following Note statement has been added to Step 2.3: During the programming event, a warning message may appear on the TIS2WEB screen that states the data files already exist in the module. Ignore the warning message and program the module.

An additional 13,000 US vehicles have been added to this Service Update. The "Investigate Vehicle History" (IVH) screen will be updated March 1, 2013. A list of these additional VINs is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

Please discard all copies of bulletin 12262.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12262A bulletin.pdf Acrobat PDF (119.2KB)

12262A bulletin

12262 Additional VINs 2-22-13.xlsx Microsoft Office Excel Workbook (393.9KB)