



Internal notification for: G_0000157806 12286 - Service Update - Inventory Vehicles Only - Rear Side Door Reveal Molding Contact
gm_gmssg_q01

02/01/2013 05:35 AM

3 attachments



12286 bulletin.pdf



12286 Involved VINs.xls



GM Style Sheet.css

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Date: 02/01/2013

Ref. number: Service / Field Action / G_0000157806

Subject: 12286 - Service Update - Inventory Vehicles Only - Rear Side Door Reveal Molding Contact

GM CUSTOMER CARE AND AFTERSALES
DCS2899
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 1, 2013

Subject: 12286 - Service Update Bulletin - Inventory Vehicles Only
Rear Side Door Reveal Molding Contact

Models: 2012-2013 Cadillac Escalade ESV and Escalade EXT

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Service Update Bulletin 12286 today. The total number of U.S. vehicles involved is approximately 1,700. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 2, 2013. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):



12286 bulletin.pdf Acrobat PDF (950.1KB)

12286 bulletin



12286 Involved VINs.xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (169.5KB)

12286 Involved VINs