



**Internal notification for: G_0000157938 12261 - Safety Recall - Intermittent
Airbag Warning Light Illuminated - Replace Steering Wheel Airbag Coil**
gm_gmssg_q01

02/04/2013 05:51 AM

3 attachments



12261 bulletin.pdf



12261 Involved VINs.xls



GM Style Sheet.css

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Date: 02/04/2013

Ref. number: Service / Field Action / G_0000157938

Subject: 12261 - Safety Recall - Intermittent Airbag Warning Light Illuminated - Replace Steering Wheel
Airbag Coil

GM CUSTOMER CARE AND AFTERSALES
DCS2902
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 4, 2013

Subject: 12261 - Safety Recall
Intermittent Airbag Warning Light Illuminated - Replace Steering
Wheel Airbag Coil

Models: 2012 Buick Verano, and Chevrolet Camaro, Cruze, and Sonic

To: All Buick and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 12261 today. The total number of U.S. vehicles involved is approximately 6,500. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will be in two phases. Letters for the first phase were mailed January 11, 2013. The letter advised customers that were not currently available and to schedule an appointment on or after February 11, 2013.

The letter for the second phase will begin February 13, 2013, and will advise the customer to schedule an appointment as soon as possible.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 5, 2013. A list of involved vehicles is attached to this message.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES