
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Monday, October 28, 2013 5:06 PM
To:
Subject: Internal notification for: G_0000178068 12213 – Safety Recall - Brake Vacuum Micro Switch
Attachments: 12213 Bulletin.pdf

Date: 10/28/2013

Ref. number: Service / Field Action / G_0000178068

Subject: **12213 – Safety Recall - Brake Vacuum Micro Switch**

GM CUSTOMER CARE AND AFTERSALES
DCS3081
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 28, 2013

Subject: 12213 – Safety Recall
Brake Vacuum Micro Switch

Models: 2011–2012 Chevrolet Cruze Equipped with 1.4L DOHC Turbo Engine (LUJ) and 6T40 FWD Automatic Transmission (MH8)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Safety Recall 12213 today. The total number of U.S. vehicles involved is approximately 292,000. Please see the attached bulletin for details.

Customer Letter Mailing

Certain customers were mailed a notification letter on October 7, 2013. This letter explained the condition and asked them not to contact their dealer for a service appointment until November 1, 2013. These customers were identified as residing in higher elevation areas and their vehicles are more susceptible to a possible loss of brake assist.

All remaining customers were mailed an advisory letter on October 8, 2013. This letter also explained the condition but asked them not to contact their dealer for a service appointment until they receive another letter from GM advising that parts are now available to repair their vehicles. We anticipate that the second letter will be mailed to these customers in December.

Global Connect (GWM)

The Investigate Vehicle History screen in GWM has been update with the involved vehicles from both customer groups. This will allow dealers to repair vehicles from the second customer group, if neces:

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [12213 Bulletin.pdf](#) Acrobat PDF (592.2KB)
12213 Bulletin

Contact name:

E-Ma

Department:

Phone:

Intended roles: General Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty Administrator

Archives: 4/28/2014

Expires: 10/28/2014