



**Internal notification for: G\_0000158968 12250 - Service Update - Product Enhancements - Interior Trim**  
gm\_gmssg\_q01

02/22/2013 06:24 AM

3 attachments



12250 bulletin.pdf



12250 Involved VIN List .xls



GM Style Sheet.css

Your email client does not support HTML messages

Date: 02/22/2013

Ref. number: Service / Field Action / G\_0000158968

Subject: 12250 - Service Update - Product Enhancements - Interior Trim

GM CUSTOMER CARE AND AFTERSALES  
DCS2914  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 22, 2013

Subject: 12250 - Service Update Bulletin  
Product Enhancements - Interior Trim

Models: 2013 Cadillac XTS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Service Update Bulletin 12250 today. The total number of U.S. vehicles involved is approximately 19,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 23, 2013. A list of involved vehicles is attached to this message.

Service Update Bulletin (SUB) Information Link

The SUB Information Link in GlobalConnect will be updated in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

12250 bulletin.pdf Acrobat PDF (455.8KB)

12250 bulletin

12250 Involved VIN List .xls Microsoft Office Excel Worksheet 8.0-2003 (Windows) (3.288MB)

12250 Involved VINs