



Internal notification for: G_0000172960 Upcoming Safety Recall 12213 - Possible Loss of Brake Assist
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2 attachments



12213 Q&A.pdf



GM Style Sheet.css

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Date: 8/15/2013 Ref. number: Service / Field Action / G_0000172960
Subject: Upcoming Safety Recall 12213 - Possible Loss of Brake Assist

GM CUSTOMER CARE AND AFTERSALES
DCS3032
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 15, 2013

Subject: Upcoming Safety Recall 12213
Possible Loss of Brake Assist

Models: 2011-2012 Chevrolet Cruze Equipped with 1.4L DOHC Gasoline
Turbo Engine (LUJ) and 6T40 FWD Automatic Transmission
(MH8)

To: All Chevrolet Dealers

Attention:
General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

Based on information from the National Highway Traffic Safety Administration (NHTSA) website, the media may report that General Motors will be announcing a safety recall that involves certain 2011-2012 model year Chevrolet Cruze vehicles equipped with 1.4L DOHC gasoline turbo engine (LUJ) and 6T40 FWD automatic transmission (MH8).

This engine-transmission combination requires supplemental vacuum under certain operating conditions. The electric vacuum pump (EVP) provides the supplemental vacuum, and if this is not available, brake assist may be intermittently reduced or lost requiring extra brake pedal effort. If this happens while the vehicle is moving, a crash could result without prior warning.

To correct this condition, dealers will remove and replace a microswitch in the power brake vacuum pipe assembly. Dealers will be advised when the recall bulletin and customer notification letter are scheduled for release. However, to assist with customer inquiries, we have attached a Q&A document for immediate reference.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released. Please do not call GM Technical Assistance.