From:

gm_gmssg_q01 <nobody@gm.com>

Sent:

Wednesday, September 25, 2013 12:52 PM

To:

Subject:

Internal notification for: G_0000175492 11243A - Customer Satisfaction Program -

Propshaft Bolt Inspection - Revised

Attachments:

11243A bulletin.pdf

Date: 9/25/2013

Ref. number: Service / Field Action / G_0000175492

Subject: 11243A - Customer Satisfaction Program - Propshaft Bolt Inspection - Revised

GM CUSTOMER CARE AND AFTERSALES DCS3051 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

September 25, 2013

Subject:

11243A - Customer Satisfaction Program

Propshaft Bolt Inspection

Expiration Date Extended to March 31, 2014

Models:

2011 Chevrolet Express and GMC Savana

To:

All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Used Vehicle Sales Manager,

and Warranty Administrator

The expiration date for this Customer Satisfaction Program has been extended until March 31, 2014. Please discard all copies of bulletin 11243.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

211243A bulletin.pdf Acrobat PDF (178.6KB) 11243A bulletin

Contact name

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Used Vehicle Sales Manager, Warranty

Administrator

Archives: 10/25/2013

Expires: 9/25/2014