From: Sent:

gm_gmssg_q01 <nobody@gm.com> Wednesday, September 04, 2013 5:55 AM

To:

Subject:

Internal notification for: G_0000173609 10134C - Special Coverage Adjustment -

Catalytic Converter Warranty Extension - Revised

Attachments:

10134C bulletin.pdf

Date: 9/04/2013

Ref. number: Service / Field Action / G_0000173609

Subject: 10134C - Special Coverage Adjustment - Catalytic Converter Warranty Extension - Revised

GM CUSTOMER CARE AND AFTERSALES DCS3036 **URGENT - DISTRIBUTE IMMEDIATELY**

Date:

September 4, 2013

Subject:

10134C - Special Coverage Adjustment

Catalytic Converter Warranty Extension

Models:

2006-07 Chevrolet Malibu Equipped with 2.2L Engine (L61)

2006-2008 Pontiac G6; 2008 Chevrolet Malibu & Saturn AURA

Equipped with 2.4L Engine (LE5) and 4-Speed Automatic

Transmission (MN5)

2008 Chevrolet Malibu Hybrid & Saturn AURA Hybrid Equipped

with a 2.4L Engine (LAT)

To:

All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Used Vehicle Sales Manager,

and Warranty Administrator

Bulletin 10134C has been revised to include 2009 Chevrolet Malibu and Saturn AURA Hybrid vehicles, equipped with a 2.4L engine (LAT). Please see the attached bulletin for details. Please discard all copies of bulletin 10134B.

Customer Letter Mailing

The customer letter mailing for the added population will begin September 11, 2013.

Global Connect (GWM)
The "Investigate Vehicle History" (IVH) screen will be updated September 4, 2013.

<u>Campaign Initiation Detail Report (CIDR)</u>
The CIDR is not available for Special Coverage Adjustments.

END OF MESSAGE **GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

10134C bulletin.pdf Acrobat PDF (269.5KB) 10134C bulletin

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, Parts & Service Director, Parts Manager, Service Advisor, Used Vehicle Sales Manager, Warranty Administrator

Expires: 9/04/2014 Archives: 10/04/2013