




**Internal notification for: G\_0000171218 10054E - Special Coverage Adjustment - Fuel Level Sensor Contact Wear - Customer Co-Pay Policy Discontinued**  
gm\_gmssg\_q01

07/19/2013 10:24 AM

2 attachments

  
10054E Bulletin.pdf

  
GM Style Sheet.css

Your email client does not support HTML messages

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Date: 7/19/2013 Ref. number: Service / Field Action / G\_0000171218  
Subject: 10054E - Special Coverage Adjustment - Fuel Level Sensor Contact Wear - Customer Co-Pay Policy Discontinued

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GM CUSTOMER CARE AND AFTERSALES  
DCS3006  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 19, 2013

Subject: 10054E - Special Coverage Adjustment  
Fuel Level Sensor Contact Wear  
Customer Co-Pay Policy Discontinued

Models: 2005-2007 Buick Rainier  
2005-2006 Chevrolet SSR, TrailBlazer EXT  
2005-2007 Chevrolet TrailBlazer  
2005 GMC Envoy XUV  
2005-2006 GMC Envoy XL  
2005-2007 GMC Envoy

To: All Buick, Chevrolet and GMCDealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

General Motors is announcing Special Coverage Adjustment 10054E today. This revision provides information about an important change to coverage. Effective immediately, the 50% customer co-pay policy has been discontinued and GM will pay 100% of the total cost for this repair. This policy change is retroactive and customers may be entitled to a refund. Please see the attached bulletin for details.

Customer Letter Mailing  
The customer letter mailing will begin on July 26, 2013.

Global Warranty Management (GWM)  
The Investigate Vehicle History screen in GWM has been updated.

Campaign Initiation Detail Report (CIDR)