

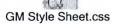
Internal notification for: G\_0000171218 10054E - Special Coverage Adjustment - Fuel Level Sensor Contact Wear - Customer Co-Pay Policy Discontinued

gm\_gmssg\_q01

07/19/2013 10:24 AM

2 attachments





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Date: 7/19/2013

Ref. number: Service / Field Action / G\_0000171218

Subject: 10054E - Special Coverage Adjustment - Fuel Level Sensor Contact Wear - Customer Co-Pay

Policy Discontinued

**GM CUSTOMER CARE AND AFTERSALES** DCS3006 **URGENT - DISTRIBUTE IMMEDIATELY** 

Date:

July 19, 2013

Subject:

10054E - Special Coverage Adjustment

Fuel Level Sensor Contact Wear Customer Co-Pay Policy Discontinued

Models:

2005-2007 Buick Rainier

2005-2006 Chevrolet SSR, TrailBlazer EXT

2005-2007 Chevrolet TrailBlazer

2005 GMC Envoy XUV 2005-2006 GMC Envoy XL 2005-2007 GMC Envoy

To:

All Buick, Chevrolet and GMCDealers

Attention: General Manager, Service Advisor, Service Manager, Parts and

Service Director, Parts Manager, Used Vehicle Sales Manager,

and Warranty Administrator

General Motors is announcing Special Coverage Adjustment 10054E today. This revision provides information about an important change to coverage. Effective immediately, the 50% customer co-pay policy has been discontinued and GM will pay 100% of the total cost for this repair. This policy change is retroactive and customers may be entitled to a refund. Please see the attached bulletin for details.

**Customer Letter Mailing** 

The customer letter mailing will begin on July 26, 2013.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM has been updated.

Campaign Initiation Detail Report (CIDR)