



Internal notification for: G\_0000159458 09132D - Customer Satisfaction  
Program - Power Steering Hose Leak - Revised  
gm\_gmssg\_q01 1

02/19/2013 02:26 PM

2 attachments



09132D bulletin.pdf GM Style Sheet.css

Your email client does not support HTML messages

Date: 02/19/2013 Ref. number: Service / Field Action / G\_0000159458  
Subject: 09132D - Customer Satisfaction Program - Power Steering Hose Leak - Revised


GM CUSTOMER CARE AND AFTERSALES  
DCS2920  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 19, 2013  
Subject: 09132D - Customer Satisfaction Program  
Power Steering Hose Leak  
Expiration Date Extended  
Models: 2006 Chevrolet Impala, Monte Carlo (V6 & V8 Engine)  
2005-06 Pontiac Grand Prix (V8 Engine)  
To: All GM Dealers  
Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager,  
and Warranty Administrator

The expiration date for this Customer Satisfaction Program has been extended to February 28, 2014.  
Please discard all copies of bulletin 09132C.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 09132D bulletin.pdf Acrobat PDF (0.988MB)  
09132D bulletin

name:

Intended General Manager, Parts & Service Director, Parts Manager, Service Advisor, Used Vehicle