



Internal notification for: G_0000158740 Stop Delivery Order - 2013 Chevrolet Sonic RS with Manual Transmission - Expanded
gm_gmssg_q01

02/11/2013 03:45 PM

2 attachments



Revised 2013 Sonic Stop Delivery VINs 2-11-13.xls GM Style Sheet.css

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Date: 02/11/2013

Ref. number: Service / Field Action / G_0000158740

Subject: Stop Delivery Order - 2013 Chevrolet Sonic RS with Manual Transmission - Expanded

GM CUSTOMER CARE AND AFTERSALES
DCS2911
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 11, 2013

Subject: Stop Delivery Order - Expanded

Models: 2013 Chevrolet Sonic RS with Manual Transmission

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

STOP DELIVERY ORDER

This stop delivery was original sent to dealers on January 28, 2013. The population for this stop delivery has been expanded to include an additional 16 U.S. vehicles. These additional vehicles are identified on the attached VIN list.

Effective immediately, stop the delivery of certain 2013 model year Chevrolet Sonic RS vehicles, equipped with manual transmissions due to a window sticker issue. The attached revised list provides the Vehicle Identification Number (VIN) of each involved vehicle. It is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

The vehicles that are identified on the attached list that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until a corrected window sticker is installed on the vehicle.

Corrected window stickers were mailed to dealers for the vehicles on the original list on January 29, 2013. Corrected window stickers for the additional 16 vehicles are being mailed to dealers on February 12, 2013.


After the correct window sticker has been applied to the vehicle, the stop delivery order is satisfied and the vehicle is available for sale.

All other 2013 model year Chevrolet Sonic vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 Revised 2013 Sonic Stop Delivery VINs 2-11-13.xls Microsoft Office Excel Worksheet 8.0-2003
(Windows) (48.5KB)

Revised 2013 Sonic Stop Delivery VINs 2-11-13

Name:

Phone:

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Intended Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales
roles: Manager, Parts & Service Director, Service Manager

Archives: 03/11/2013

Expires: 02/11/2014