



Mercedes-Benz

The best or nothing.

**star bulletin**



Date: September 26, 2013  
Order No.: T-B-91.12/201  
Group: 91

**SUBJECT: All Model 166.8 Vehicles With SA code 843 (Power EASY-ENTRY)  
Retrofitting Manual Head Restraint in Vehicles with 2<sup>nd</sup> Row Electric Easy Entry**

If you receive customer reports in the above model vehicles that the 2<sup>nd</sup> row head restraint cannot be removed, the manual head restraint can be retrofitted into the seats. Please perform the following:



**REQUIRED!**

**A signed waiver is required prior to completing this repair. Please see News Channel Update regarding this topic.**

- Refer to WIS document AR91.16-P-1770GQ to remove the head restraints.
- Remove the spring and hook referenced in step 3 of the previously mentioned WIS document from the inside of the seat backs.
- Install manual head restraint (use EPC to determine the part number of the head restraint that would match the vehicle upholstery material, but without SA code 843).

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1-800-FOR-MERCEdes