



MERCEDES-BENZ USA, LLC
One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350
Phone (201) 573-6600
Fax (201) 573-6117
MBUSA.com

Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services;
RE: Update ME Control Unit Software, MY 2014 CLA 250 (117) - UPDATE	DATE: November 5, 2013

IMPORTANT INFORMATION CONCERNING UPDATING THE ME CONTROL UNIT SOFTWARE

The VPC is currently updating the ME control unit software on subject vehicles. Vehicles received at your dealership in the coming days should be checked during the short test of the PDI process and the software updated only if newer software is found.

All MY 14, Model CLA 250 (117) vehicles previously received at your dealership **MUST** have the ME control unit software updated immediately, and prior to vehicle retail.

Please check the LI for most up to date warranty information for claim submission.

To maintain a high level of customer satisfaction an update to the ME control unit software will preemptively address customer complaints of Check Engine Light Illumination with DTC P24D62A. All MY 2014 CLA 250 (117) should have the ME Control Unit Software updated prior to retail.

Background

Customer complaints of Check Engine Light (CEL) with DTC P24D62A have been reported and until now no solution was available. A Service Campaign for this issue will be initiated shortly. In the interim, please use the work instructions found in LI47.30-P-057461 (attached) to update all vehicles prior to retail.

Parts - **No parts are required. Software update rate is 100%.** Use Xentry /DAS version 09/2013 with add-on 3179.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR_MERCEdes (1-800-367-6372).

MY2014 CLA-250 Check engine light on
with DTC P24D62A in ME control unit

Topic number	LI47.30-P-057461
Version	6
Design group	47.30 Evaporative emission control system
Date	11-04-2013
Validity	Valid for MY2014 Model 117.344 with M270.920
Reason for change	added screen shot
Reason for block	

Complaint:

Check Engine Light is activated in the instrument cluster.

Cause:

DTC P24D62A is Active and/or Stored in the ME control unit.

Remedy:

Do not replace any parts for this condition.

This condition was caused by the tolerances in the EVAP system being too tight. Please follow the steps below to correct this condition:

1. Flash the ME control unit after downloading the following add-ons:

SDS version 09/2013 => add-on 3179

SDS version 11/2013 => add-on 3180 (when available)

2. Erase the DTCs when the flash is complete

Note

See attached screen shot to verify the correct software version in ME after flash.

this screen shot is correct as of 11/2013

Attachments	
File	Designation
CLA Software version after flash.pdf	Example of CLA software version after the ME is flashed

Symptoms
Power generation / Engine management / Engine management indicator lamp / Engine diagnosis / lit

Validity		
Vehicle	Engine	Transmission
*	270	*
CLA (117)	*	*