

//ALL 7/30/13 to 08/31/2013  
TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators  
FROM: Hyundai Motor America  
DATE: 7/30/2013  
SUBJECT: Service Campaign TP9 - 2013 Santa Fe(NC)Blower PWM  
Module Replacement (TSB# 13-01-032)

Hyundai Motor America is conducting a Service Campaign to replace the Blower PWM Module on certain dealer stock and retailed 2013 Santa Fe vehicles. Service campaign TP9 provides a procedure to replace the Blower PWM Module.

In order to identify only those vehicles affected by Service Campaign TP9, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TP9.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED.

TSB #13-01-032 is available on HMAService.com as of 7/30/2013. It contains instructions on performing the service and submitting the campaign claim.

Blower PWM Modules will be shipped to each affected dealer for their dealer stock vehicles only. Additional parts can be ordered following parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA