//ALL 8/07/2013 to 09/13/2013

TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America

DATE: 8/07/2013

SUBJECT: Service Campaign TQ1 - 2012 Elantra ECM Update (TSB#

13-01-034)

Hyundai Motor America is conducting a Service Campaign to update the ECM software on certain retailed 2012 Elantra(MD/UD) vehicles. Service campaign TQ1 provides a procedure to update the ECM Software.

In order to identify only those vehicles affected by Service Campaign TQ1, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TQ1.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED</u>.

TSB #13-01-034 is available on HMAService.com as of 08/07/2013. It contains instructions on performing the service and submitting the campaign claim.

Applicable software for this campaign is available on Hyundai's Service Website as of 8/07/2013.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA