

//ALL 7/25/2013 to 08/31/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 7/25/2013
SUBJECT: Service Campaign TP8 - 2013 MY Veloster and 2013
Genesis Coupe Telematics Unit (TMU) Replacement (TSB# 13-01-031)

Hyundai Motor America is conducting a Service Campaign to replace the TMU on certain dealer stock and retailed 2013 Veloster and Genesis Coupe. Service campaign TP8 provides a procedure to replace the TMU.

In order to identify only those vehicles affected by Service Campaign TP8, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TP8.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK AND RETAILED.

TSB #13-01-031 is available on HMAService.com as of 07/25/2013. It contains instructions on performing the service and submitting the campaign claim.

Applicable parts will be shipped to each dealer for their dealer stock vehicles only. Additional parts can be ordered following parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA