

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 07/24/2013
SUBJECT: Service Campaign TQ0 - 2012 Genesis Coupe and Sedan
Bluetooth Update (TSB# 13-01-030)

Hyundai Motor America is conducting a Service Campaign to update the Bluetooth software on certain 2012 Model Year Genesis Coupe and Sedan vehicles equipped with Touch Screen Navigation System. Service Campaign TQ0 provides a procedure to update the Bluetooth software.

In order to identify only those vehicles affected by Service Campaign TQ0, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TQ0.

A listing of affected vehicles is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #13-01-030 is available on HMAService.com as of July 24, 2013. It contains instructions on performing the service and submitting the campaign claim.

USB flash memory sticks containing the software began shipping to all affected dealers on July 22, 2013 in mailers addressed to the SERVICE MANAGER.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA