

//ALL 06/10/2013 to 07/01/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 06/10/2013
SUBJECT: Service Campaign TP2 - 2013 Santa Fe Oil Pan Inspection
and Replacement (TSB# 13-01-024)

Hyundai Motor America is conducting a Service Campaign to inspect and if necessary replace the oil pan on certain 2013 Model Year Santa Fe vehicles. Service Campaign TP2 provides a procedure to inspect and replace the oil pan.

In order to identify only those vehicles affected by Service Campaign TP2, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TP2.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK OR RETAILED SOLD.

TSB #13-01-024 will be available on Hyundai's Service Website on June 10, 2013. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA