

//ALL 03/05/2013 to 03/31/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: March 5, 2013
SUBJECT: **Service Campaign TN9 - 2012 MY Veloster Rear Brake
Caliper Cable Guide/Housing Replacement - TSB# 13-01-003 -
Additional VINs**

Effective March 5, 2013, Hyundai Motor America is adding additional vehicles as part of Service Campaign TN9 - 2012 MY Veloster Rear Brake Caliper Cable Guide/Housing Replacement.

In order to identify only those vehicles affected by Service Campaign TN9, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TN9.

A listing of DEALER STOCK AND RETAILED VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select: UNCOMPLETED CAMPAIGN VIN LIST - DEALER STOCK OR RETAILED.

TSB #13-01-003 for Service Campaign TN9 is available on HMAservice.com. It contains instructions on performing the service and submitting the recall campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Service Campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA