



Mercedes-Benz

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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services;
RE: Update ME Control Unit Software, MY 2014 CLA 250 (117) with Check Engine Light Illumination	DATE: October 31, 2013

IMPORTANT INFORMATION CONCERNING UPDATING THE ME CONTROL UNIT SOFTWARE

This action only affects MY 14, Model CLA 250 (117) vehicles at your dealership and **MUST BE completed** immediately, and prior to vehicle retail.

We are pleased to inform you that MBUSA has obtained the software to update the ME control unit software to address Check Engine Light Illumination with DTC P24D62A. To maintain a high level of customer satisfaction **MY 2014 CLA 250 (117) should not be retailed** until this software update has occurred.

Background

Customer complaints of Check Engine Light (CEL) with DTC P24D62A have been reported and until now no solution was available. A Service Campaign for this issue will be initiated shortly. In the interim, please use the work instructions found in LI47.30-P-057461 (attached).

Parts - No parts are required. Software update rate is 100%. Use Xentry /DAS version 09/2013 with add-on 3179.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR_MERCEdes (1-800-367-6372).



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**MY2014 CLA-250 Check engine light on
with DTC P24D62A in ME control unit**

Topic number	LI47.30-P-057461
Version	5
Design group	47.30 Evaporative emission control system
Date	10-30-2013
Validity	Valid for MY2014 Model 117.344 with M270.920
Reason for change	Software now available
Reason for block	

Complaint:

Check Engine Light is activated in the instrument cluster.

Cause:

DTC P24D62A is Active and/or Stored in the ME control unit.

Remedy:

Do not replace any parts for this condition.

This condition was caused by the tolerances in the EVAP system being too tight. Please follow the steps below to correct this condition:

1. Flash the ME control unit after downloading the following add-ons:

SDS version 09/2013 => add-on 3179

SDS version 11/2013 => add-on 3180 (when available)

2. Erase the DTCs when the flash is complete

Symptoms
Power generation / Engine management / Engine management indicator lamp / Engine diagnosis / lit