



Connection offline

Technical product information

Topic	Cruise Control Control/ACC Intermittent or Inoperative - Event code/s stored within the steering column control module
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2033799/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Driver assist systems, convenience features -> Cruise control/ACC -> Adaptive cruise control (ACC)	functionality -> without function / defect	
Driver assist systems, convenience features -> Cruise control/ACC	functionality	
Driver assist systems, convenience features -> Cruise control/ACC -> Adaptive cruise control (ACC)	functionality -> defective function sequence	
Driver assist systems, convenience features -> Cruise control/ACC -> Adaptive cruise control (ACC)	functionality -> switches off automatically	
Driver assist systems, convenience features -> Cruise control/adaptive cruise control -> Adaptive cruise control panel	component / consumables -> damaged	
Driver assist systems, convenience features -> Cruise control/adaptive cruise control -> Cruise control (CCS) control panel	component / consumables -> damaged	

New workshop code

Object of complaint	Complaint type	Position
Driver assist systems, convenience features -> Cruise control/adaptive cruise control -> Adaptive cruise control radar sensor	functionality -> without function / defect	
Driver assist systems, convenience features -> Cruise control/adaptive cruise control -> Adaptive cruise control panel	functionality -> without function / defect	

Vehicle data

New Continental GT and GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39*	2013	E		*	*	*
39*	2014	E		*	*	*

39*	2015	E		*	*	*
39*	2016	E		*	*	*
4W21*	2013	E		*	*	*
4W21*	2014	E		*	*	*
4W21*	2015	E		*	*	*
4W21*	2016	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	3W	*	*	C	████████	999999		
SCB	*	ZA	*	*	C	████████	999999		

Documents

Document name
master.xml

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Customer statement / workshop findings

Adaptive Cruise Control or Cruise Control Intermittent or Inoperative

Technical background

In the event a Customer complains of an issue relating to the Adaptive Cruise Control or Cruise Control and there is an event code/s stored within the Steering column control module please refer to the instructions within the Measure section

Production change

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Measure

Please raise a DISS ticket and await further clarification from your TSC

- Do not carry out any other work until TSC have responded and informed you of the next relevant and applicable steps.