



Connection offline

## Technical product information

<b>Topic</b>	Continental range power boot lid open/close issues
<b>Market area</b>	Worldwide Bentley (1WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2033717/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Door, closures operation -> Close rear lid	functionality -> cannot be closed	
Body fixtures and fittings -> Doors, closures	functionality	
Body fixtures and fittings -> Closures	Noise, vibration	
Body fixtures and fittings -> Door, closures operation	functionality	
Body fixtures and fittings -> Closures	dimensional accuracy	

### New workshop code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Closures -> Rear lid	Noise, vibration -> noise	
Body fixtures and fittings -> Closures -> Rear lid	functionality -> incorrectly adjusted	

## Vehicle data

### Continental Family

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39*	2012	E		*	*	*
39*	2013	E		*	*	*
39*	2014	E		*	*	*
39*	2015	E		*	*	*
3W*	2004	E		*	*	*
3W*	2005	E		*	*	*
3W*	2006	E		*	*	*
3W*	2007	E		*	*	*
3W*	2008	E		*	*	*
3W*	2009	E		*	*	*
3W*	2010	E		*	*	*

3W*	2011	E		*	*	*
3W*	2012	E		*	*	*
3W*	2013	E		*	*	*
3Y2*	2010	E		*	*	*
3Y2*	2011	E		*	*	*
3Y2*	2012	E		*	*	*
3Y2*	2013	E		*	*	*
3Y2*	2014	E		*	*	*
3Y2*	2015	E		*	*	*

**Chassis numbers**

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	3W	*	*	*	020001	999999		
SCB	*	ZA	*	*	*	020001	999999		
SCB	*	3Y	*	*	C	000001	999999		
SCB	*	ZH	*	*	C	000001	999999		

**Documents**

Document name
master.xml



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Continental range power boot lid open/close issues

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### Customer statement / workshop findings

Power boot does not operate as expected

### Technical background

In the event the power boot exhibits any of the failure modes mentioned within the Measure section of this TPI or any other symptoms are evident please raise a DISS ticket, await clarification from your TSC before carrying out any repair work as any repairs made without TSC clarification may not be relevant for your particular boot issue

### Production change

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### Measure

In the event the power boot exhibits any of the following failure modes during operation or any other symptoms are evident please raise a DISS ticket and await clarification from your TSC before carrying out any repair work as any repairs made without TSC clarification may not be relevant for your particular boot issue. Please ensure that the exact failure mode is communicated within the DISS ticket.

**NOTE:** This TPI is only applicable to vehicles with the power boot functionality

#### All Continental Family 04 M/Y Onwards

Boot lid failure to latch

Front corner of boot lid (motor side) lifts after latching

Power boot lid motor inoperative/clicking noise

Boot lid jumps/jolts from fully open position when pressing the close switch

#### All Continental GTC Series from 07 M/Y Onwards

Creaking noise on open/close operation

Warning light on DIP for boot open/indicators flash and boot reopens after latching

#### Continental GTC from 07 M/Y to 11 M/Y

Partial boot open cycle

Flying Spur 06 M/Y to 12 M/Y - Continental GT 04 to 11 M/Y - New Continental GT 12 M/Y Onwards

Partial boot close cycle

#### Mulsanne

Boot lid unlatches but does not power lift

### Warranty accounting instructions

Normal Warranty policies are applicable