



Connection offline

## Technical product information

<b>Topic</b>	Continental range and Flying Spur - Front air spring damper- Air leak from gaiter
<b>Market area</b>	Worldwide Bentley (1WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2027658/4
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
Running gear -> Running gear, springs, shock absorbers -> Shock absorber	leaks -> leaking	front left
Running gear -> Running gear, springs, shock absorbers -> Shock absorber	leaks -> leaking	front right

### New workshop code

Object of complaint	Complaint type	Position
Running gear -> Running gear, springs, shock absorbers -> Shock absorber	leaks -> leaking	front left
Running gear -> Running gear, springs, shock absorbers -> Shock absorber	leaks -> leaking	front right

## Vehicle data

### Continental range and Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39**	2012	E		*	*	*
39**	2013	E		*	*	*
39**	2014	E		*	*	*
3W2*	2008	E		*	*	*
3W2*	2009	E		*	*	*
3W2*	2010	E		*	*	*
3W2*	2011	E		*	*	*
3W2*	2012	E		*	*	*
3W2*	2013	E		*	*	*
3W2*	2014	E		*	*	*
3W3*	2008	E		*	*	*

3W3*	2009	E		*	*	*
3W3*	2010	E		*	*	*
3W3*	2011	E		*	*	*
3W3*	2012	E		*	*	*
3W3*	2013	E		*	*	*
3W3*	2014	E		*	*	*
3W4*	2008	E		*	*	*
3W4*	2009	E		*	*	*
3W4*	2010	E		*	*	*
3W4*	2011	E		*	*	*
3W4*	2012	E		*	*	*
3W4*	2013	E		*	*	*
3W4*	2014	E		*	*	*
3W7*	2008	E		*	*	*
3W7*	2009	E		*	*	*
3W7*	2010	E		*	*	*
3W7*	2011	E		*	*	*
3W7*	2012	E		*	*	*
3W7*	2013	E		*	*	*
3W7*	2014	E		*	*	*
3W8*	2008	E		*	*	*
3W8*	2009	E		*	*	*
3W8*	2010	E		*	*	*
3W8*	2011	E		*	*	*
3W8*	2012	E		*	*	*
3W8*	2013	E		*	*	*
3W8*	2014	E		*	*	*
4W21*	2014	E		*	*	*
4W21*	2015	E		*	*	*
4W21*	2016	E		*	*	*
4W21*	2017	E		*	*	*
4W21*	2018	E		*	*	*

**Chassis numbers**

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	3W	*	*	C				
SCB	*	ZA	*	*	C				

**Documents**

Document name
master.xml

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Transaction No.: 2027658/4

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### Customer statement / workshop findings

Air leaking from the front air spring damper gaiter

### Technical background

Should a front air spring damper require replacement due to air leaking from the damper gaiter area (Figure 1) refer to the instructions within the Measure section of this TPI.

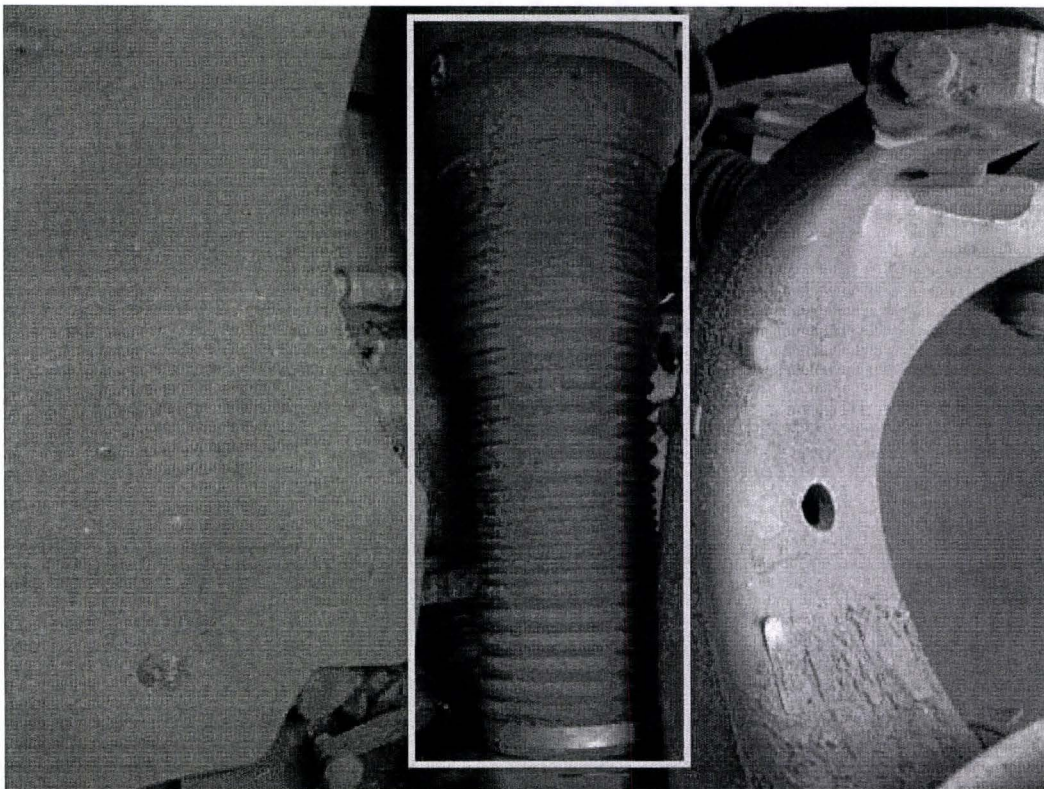


Figure 1

This TPI is not applicable to any other issue relating to spring dampers other than air leaking from the gaiter.

### Production change

Not applicable.

### Measure

Once an air leak is diagnosed from the gaiter please follow the instructions below -

1. Raise a DISS ticket, please give as much information as possible.

- Include the position the damper is fitted to the vehicle, for example - front right hand side.
- 2. Await confirmation back from TSC before replacing any front air spring damper/s.