



Update Prior to Sale Notice UPS4113: Software Quality Enhancements

SERVICE
BULLETIN

10-OCT-13 | No.: SGI13-23 | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

To ensure 2014 model year Range Rover Sport (L494) vehicles are equipped with the very latest software, a limited number of vehicles require updates to the following control modules:

- Anti-Lock Brake System;
- Climate Control;
- Parking Aid System;
- Audio amplifier.

AFFECTED VEHICLES

The VIN range of affected vehicles is: EA302024-EA310184. See attached VIN list.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin UPS4113: *Update Prior to Sale: Software Quality Enhancements*, for detailed repair instructions.

PARTS

No parts required

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q323**' together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the program's **19 January 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PART No. | QTY. / VALUE |
|--------------|-------------|--|-------------|--------------|----------|--------------|
| Q323 | F | Update Anti-lock Brake System control module software (EA302024-EA305280 ONLY) | 70.90.03 | 0.30 | - | - |
| | | Update Climate Control control module software - with SDD connected (All VINs) | 80.90.12.02 | 0.10 | - | - |
| | | Update Parking Aid control module software - with SDD connected (EA302024-EA302670 ONLY) | 86.90.63.02 | 0.30 | - | - |
| | | Update Audio amplifier module - with SDD connected (EA302024-EA302670 ONLY) | 86.90.07.01 | 0.40 | - | - |
| Q323 | G | Update Anti-lock Brake System control module software (EA302024-EA305280 ONLY) | 70.90.03 | 0.30 | - | - |
| | | Update Climate Control control module software - with SDD connected (All VINs) | 80.90.12.02 | 0.10 | - | - |
| | | Update Parking Aid control module software - with SDD connected (EA302024-EA302670 ONLY) | 86.90.63.02 | 0.30 | - | - |
| | | Update Audio amplifier module - with SDD connected (EA302024-EA302670 ONLY) | 86.90.07.01 | 0.40 | - | - |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |
| Q323 | M | Update Anti-lock Brake System control module software (EA302024-EA305280 ONLY) | 70.90.03 | 0.30 | - | - |
| | | Update Climate Control control module software - with SDD connected (All VINs) | 80.90.12.02 | 0.10 | - | - |
| Q323 | N | Update Anti-lock Brake System control module software (EA302024-EA305280 ONLY) | 70.90.03 | 0.30 | - | - |
| | | Update Climate Control control module software - with SDD connected (All VINs) | 80.90.12.02 | 0.10 | - | - |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |
| Q323 | S | Update Climate Control control module software (All VINs) | 80.90.12 | 0.20 | - | - |
| Q323 | T | Update Climate Control control module software (All VINs) | 80.90.12 | 0.20 | - | - |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |

Normal Warranty policies and procedures appl

UPS UPS4113: Affected VIN List

CANADA

| VIN | RETAILER No. / NAME | VIN | RETAILER No. / NAME |
|----------|---------------------------------|----------|---------------------------------|
| EA302024 | R0503 Budds' Imported Cars | EA309677 | R0542 Land Rover Laval |
| EA302433 | R0509 Decarie Motors, Inc. | EA309682 | R0526 Land Rover Thornhill |
| EA302459 | R0509 Decarie Motors, Inc. | EA309701 | R0535 Coventry North Land Rover |
| EA302480 | R0526 Land Rover Thornhill | EA309805 | R0542 Land Rover Laval |
| EA304052 | R0538 Land Rover Winnipeg | EA309812 | R0530 Land Rover Quebec City |
| EA307731 | R0540 Land Rover Calgary | EA309817 | R0529 Land Rover Ottawa |
| EA308584 | R0503 Budds' Imported Cars | EA309844 | R0525 Land Rover Windsor |
| EA308687 | R0526 Land Rover Thornhill | EA309876 | R0543 Land Rover Toronto |
| EA308729 | R0538 Land Rover Winnipeg | EA309878 | R0528 Land Rover Halifax |
| EA308774 | R0502 Land Rover Edmonton | EA309888 | R0531 Land Rover Brossard |
| EA308854 | R0544 Land Rover Vancouver | EA309896 | R0509 Decarie Motors, Inc. |
| EA308946 | R0540 Land Rover Calgary | EA309900 | R0502 Land Rover Edmonton |
| EA308954 | R0526 Land Rover Thornhill | EA309930 | R0503 Budds' Imported Cars |
| EA308973 | R0520 Land Rover Newfoundland | EA309932 | R0543 Land Rover Toronto |
| EA309073 | R0543 Land Rover Toronto | EA309937 | R0535 Coventry North Land Rover |
| EA309108 | R0540 Land Rover Calgary | EA309941 | R0540 Land Rover Calgary |
| EA309199 | R0542 Land Rover Laval | EA309958 | R0533 Land Rover Saskatoon |
| EA309261 | R0544 Land Rover Vancouver | EA309961 | R0519 Land Rover Richmond |
| EA309287 | R0509 Decarie Motors, Inc. | EA309967 | R0544 Land Rover Vancouver |
| EA309349 | R0535 Coventry North Land Rover | EA310076 | R0544 Land Rover Vancouver |
| EA309466 | R0529 Land Rover Ottawa | EA310084 | R0542 Land Rover Laval |
| EA309628 | R0547 Land Rover London | EA310142 | R0544 Land Rover Vancouver |
| EA309632 | R0531 Land Rover Brossard | EA310184 | R0521 Land Rover Metro West |
| EA309654 | R0543 Land Rover Toronto | | |

USA

| VIN | RETAILER No. / NAME |
|----------|---------------------------------|
| EA307558 | R0369 Land Rover Edison |
| EA308042 | R0364 Land Rover Naperville |
| EA308080 | R0156 Land Rover Hunt Valley |
| EA308086 | R0282 Land Rover Manhattan |
| EA308157 | R0209 Land Rover Hinsdale |
| EA309859 | R0384 Land Rover Virginia Beach |
| EA304115 | R0313 Land Rover Mission Viejo |
| EA304671 | R0273 Land Rover Frisco |
| EA306616 | R0173 Land Rover Cary |