## ONLINE AUTOMOTIVE SERVICE INFORMATION FOR OCTOBER 2013

## SB-10054972-3630

Multiple Vehicle Lines - IDS Error Message When Trying To Access The Keyless Entry Factory Key Code

Some 2013 F150, Edge/MKX and 2014 F-Super Duty, Taurus/MKS, Flex/MKT, Explorer vehicle(s) equipped with a remote keyless entry key pad may receive an error message when attempting to access the factory keyless entry key code using the IDS Tool. This was due to a production software change in the Body Control Module. This access error has been resolved with the IDS software release 87.02. Follow the normal IDS screen tabs under Red Tool Box, then select Body, Security and Factory Keyless Entry Code.