

**SB-10054964-7420**  
**ONLINE AUTOMOTIVE SERVICE INFORMATION**  
**FOR OCTOBER 2013**

44242 2013-2014 F-Super Duty Erratic Operation Of One Touch Auto Up/Down Power Window Feature

2013-2014 F-Super Duty vehicles with One Touch auto up / down power windows may exhibit erratic operation with possibility of a different window(s) being inoperative after each key cycle. Check for possible aftermarket equipment added to the accessory delay circuits of the Body Control Module (BCM). Splicing into the accessory delay circuits can cause voltage to drop, when the ignition key is turned on resulting in power window motor(s) to be inoperative for a key cycle. Refer to Warranty and policy manual for Aftermarket accessories policies. If no aftermarket accessories are present and/or a functional operation is suspect, refer to workshop manual section (WSM) 501-11 ford diagnostics and repairs.