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Sent on 12 18 2013 **Expires on** 01 20 2014
From Auto Accessory Marketing
Subject 2014 MDX Trailer Hitch Quality Investigation

To: Acura Parts Manager
From: Auto Accessory Marketing Dept.
Re: 2014 MDX Trailer Hitch Quality Investigation

We are conducting a quality investigation of trailer hitches for the 2014 Acura MDX. Until this inspection has been completed, the 2014 MDX Trailer Hitch will not be available for open ordering. Please immediately return all on hand inventory to American Honda as described below for part inspection:

The following part number is affected:

Part Number	Description
08L92-TZ5-200	Trailer Hitch

Parts Return Procedure for Dealer Inventory ONLY:

- Complete the iN OAR Procedure.
- Use Reason Code "R", with eleven zeroes for the shipper number.
- Use item number "9999".
- Enter "2014 MDX Trailer Hitch Return" in the Remarks Section.
- **When approved, an "Authorized Return Document" will be received by mail.**
- **Please send part(s) back as normal with the "Return Authorization" attached via your returning DSO truck or normal method of return by January 20, 2014.**

We will notify you when the Trailer Hitch is available again for open ordering.

We apologize for any inconvenience. Thank you for your cooperation and support of Acura Genuine Accessories.

Auto Accessory Marketing
Parts Operations
NB/jf

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