

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR NOVEMBER 2013**

44293 2014 Escape - Keyless Entry Keypad PIDs Read Inactive When Using IDS BCM Datalogger

Some 2014 Escape vehicles, equipped with a Keyless Entry Keypad, may exhibit inactive Keyless Entry Keypad PIDs when using the IDS, Body Control Module (BCM) Datalogger to read the input from the keypad buttons. When diagnosing a Keyless Entry Keypad concern, do not replace either the keypad or the BCM due to inactive keypad PIDs; this may be related to an IDS software issue that is in the process of being corrected. Continue to monitor OASIS and ensure that IDS is updated to the latest software level.