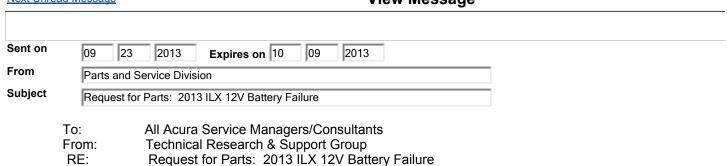
#### SB-10054482-5812

### Next Unread Message

# **View Message**



Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

## **Background**

RE:

American Honda (AHM) is investigating certain 2013 ILXs with a customer complaint of a no-start condition which requires the 12V battery to be replaced.

To fully understand the cause of this occurrence, AHM would like to collect a certain part prior to you attempting a repair of any kind.

### **Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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