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Sent on 10 30 2013 **Expires on** 11 12 2013
From Parts and Service Division
Subject Request for Visit: 2013-2014 RDX Steering Column Noise

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2013-2014 RDX Steering Column Noise

Print this *iV* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2013-2014 RDXs with a complaint of a noise in the steering column when turning the steering wheel. The noise can be described as clicking, ticking, tapping, or rattling. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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