## **\* \* ADVANCED TECHNICAL INFORMATION NOTICE \* \***

DATE: November 12, 2013

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers

RE: SC-13-003 – 2014 Outlander Sport TPMS Transmitter Replacement

ATIN NO. ATIN-13-SC-003

## AFFECTED VEHICLES: 2014 Outlander Sport

## PURPOSE

A service campaign will be launched November 12, 2013, to replace all four TPMS transmitters on certain 2014 Outlander Sport vehicles built on or before September 11, 2013. <u>Please do not</u> <u>deliver any affected 2014 Outlander Sport vehicles built on or before September 11, 2013, until</u> <u>this service campaign has been performed.</u> This service campaign will be conducted in the U.S. and Puerto Rico. A Service Campaign Bulletin outlining the replacement procedure will be available November 12, 2013 on MEDIC and MDL.

Certain 2014 Outlander Sport vehicles may have been built with a TPMS transmitter internal battery that may drain prematurely. This may result in a TPMS transmitter being unable to send a signal to the TPMS controller. As a result, the TPMS indicator will illuminate.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports" beginning today.

## **IMPORTANT**

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this service campaign.

Notification letters will be sent to owners of affected vehicles, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this service campaign performed.

Part number <u>ZCTPMSKIT</u> is to be used only for the vehicles involved in this service campaign. It is not to be used for any other repair purposes.

A supply of kits be automatically shipped to dealers to allow for rework of <u>all in-stock / new unsold</u> <u>vehicle(s)</u>. Dealers will also be **force allocated stock** based on RDR records. Parts shipment will be processed via the 'R' order type <u>Tuesday</u>, November 12, 2013.

Do not manually order this kit, your order will be cancelled. No orders will be allowed until ALL force allocated orders are fulfilled. Dealer orders not force allocated will be cancelled without notice. For further details, please reference the Service Campaign Bulletin SC-13-003 or Parts Bulletin 31-US-02-13.