

Mitsubishi Motors North America, Inc.

# PARTS BULLETIN

SUBJECT:

# 2014 OUTLANDER SPORT/RVR TPMS

No: 31-US-02-13

# TRANSMITTER REPLACEMENT

Date: NOV 2013 Model: 2014

Outlander Sport / RVR

# PURPOSE:

Certain 2014MY Outlander Sport / RVR vehicles may have been built with a TPMS transmitter internal battery that may drain prematurely. This may result in a TPMS transmitter being unable to send a signal to the TPMS controller. As a result, the TPMS indicator will illuminate.

Please reference service campaign bulletin (SC-13-003) for more details.

## **CUSTOMER NOTIFICATION:**

A letter will be sent to all owners of affected vehicles requesting them to visit their local Authorized Mitsubishi Motors dealer to have their TPMS transmitters replaced.

## AFFECTED VEHICLE:

Certain 2014 Outlander Sport / RVR vehicles built on or before September 11, 2013.

#### IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in the service campaign.

## PARTS INFORMATION

PART NUMBER	DESCRIPTION	QUANTITY PER REPAIR
ZCTPMSKIT	TPMS SERVICE KIT (Contains 4 metal TPMS Transmitters and 4 TPMS Transmitter Nuts)	1

## Part number ZCTPMSKIT is to be used only for the vehicles involved in this service campaign. It is not to be used for any other repair purposes.

#### PART ORDERING AND ALLOCATION INFORMATION:

A supply of kits will be automatically shipped to dealers to allow for rework of all in-stock/ new unsold vehicle(s). Dealers will also be forced allocated stock based on distribution records and a percentage of past RDR records.

Part shipments will be processed via the 'R' order type beginning Tuesday November 12, 2013.

#### Attention: Do not manually order this kit, your order will be cancelled. No orders will be allowed until ALL force allocated orders are fulfilled. Dealer orders not force allocated will be cancelled without notice.

Contact your local Zone Representative, District Parts and Service Manager, or Facing PDC for auestions or comments.

