FORD:
2013 Edge
2014 Explorer

## ISSUE

Some 2013 Edge, MKX and 2014 Explorer vehicles with the single information display in the center of the IPC and built on 6/14/2013 and through $6 / 28 / 2013$, and vehicles with the dual information displays in the IPC and built on $6 / 14 / 2013$ and through $8 / 23 / 2013$, may exhibit a condition where the instrument cluster information display goes blank intermittently.

LINCOLN:
2013 MKX

OPERATION
130921A
2013 Edge/MKX, 2014
Explorer: Reprogram The
IPC (Do Not Use With Any
Other Labor Operations)
DEALER CODING
BASIC PART NO.
10849

CONDITION
CODE
04

## TIME

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## ACTION

Reprogram the IPC to the latest calibration using IDS release 86.03 or higher. Calibration files may also be obtained at www.motorcraft.com.

> WARRANTY STATUS: Eligible Under Provisions Of
> New Vehicle Limited
> Warranty Coverage And
> Emissions Warranty
> Coverage
> Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

