SB-10054093-3865

Reference:



SERVICE BULLETIN

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Date:

EL13-028 ITB13-05

ITB13-050 December 5, 2013

2013 JX35; REMOTES DO NOT WORK 20 MINUTES AFTER LOCKING THE DOORS

APPLIED VEHICLE: 2013 JX35 (L50)

IF YOU CONFIRM:

Classification:

All functions of an Applied Vehicle's remotes will not work after the doors have been locked and the BCM goes into "sleep mode" (about 15-20 minutes).

ALL of the following MUST be verified in the given order:

- 1. All remote functions do not work after the BCM goes into "sleep mode".
- 2. All remote functions will work again after pressing one of the request switches on the vehicle.
- 3. The issue (all remote functions do not work) repeats after the BCM goes back into "sleep mode" again.
- 4. Remote signal strength checks OK with Signal Tech II.

ACTION:

- 1. ALL of the four steps above MUST be verified in the given order for this bulletin to apply.
- 2. If the issue has been verified as stated above, replace the BCM.
 - For BCM replacement procedure, refer to the M ELECTRICAL & POWER CONTROL > BCS Body Control System section of the appropriate Electronic Service Manual (ESM).

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
CONTROLLER ASSY - BCM	284B1-3JA1E	1

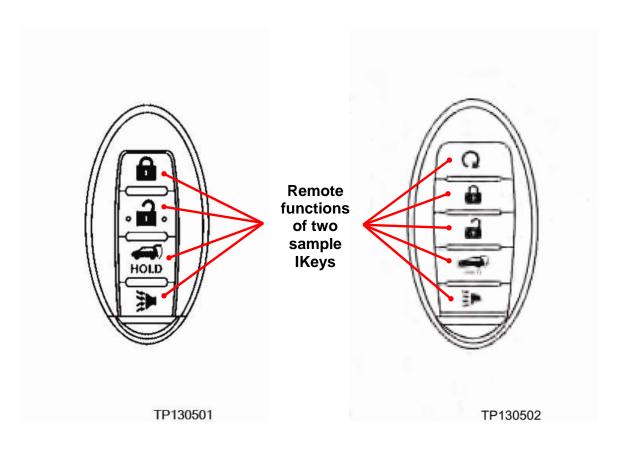
CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
BCM Replace	(1)	RX3UAA	ZE	32	1.0
BCM-Configuration		RX3U1A			0.2

(1) Refer to the electronic parts catalog (FAST) and use the (284B1-XXXXX) as the primary failed part (PFP).

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.



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