



## Service Information System

Shutdown SIS

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### Technical Information Bulletin CT660 Instrument Gauge Cluster {7000}

Media Number -TIBU7281-00

Publication Date -11/09/2013

Date Updated -11/09/2013

Caterpillar: Confidential Yellow

i05442150

## CT660 Instrument Gauge Cluster {7000}

SMCS - 7000

### On Highway Truck:

CT660 (S/N: TGA1-UP; TGD1-UP; TEJ1-UP; TRK1-UP; TKL1-UP; TEP1-UP; TJS1-UP; TGT1-UP; TSW1-UP; TSY1-UP; TGZ1-UP)

## Introduction

The problem that is identified does not have a known permanent solution. Until a permanent solution is known, use the solution that is identified below.

## Problem

Gauges, including speedometer, tachometer, transmission oil temperature, and others are reading erratically or having incorrect values. These gauges are all part of the primary cluster on the vocational truck.

## Solution

Many clusters are being returned NFF. A detailed description of the actual problem in SIMSi or the claim story is needed. Types of information that is needed include:

- Which gauge or gauges is having the problem
- What is the actual symptom

- How far is the reading on the gauge off the actual value
- When, does the problem occur

This information will help to identify problems with the clusters that are currently NFF. The clusters are all being tested after being returned.

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Wed Oct 2 17:13:07 CDT 2013

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