SB-10054052-3995

Next Unread Message

View Message

Sent on	09	12 2013 Expires on 09 25 2013
From	Parts ar	nd Service Division
Subject	Request for Parts: 2003 MDX Non-Collision Airbag Deployment	
	To: From:	All Acura Service Managers/Consultants Technical Research & Support Group

Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Request for Parts: 2003 MDX Non-Collision Airbag Deployment

Background

RE:

American Honda (AHM) is investigating 2003 MDXs with a complaint of front airbag deployment in non-collision situation with DTC 51-XX through 56-XX (Internal Failure of SRS Unit) stored. In addition, this could include a complaint of a non-collision airbag deployment that causing a collision after the airbag deployed. To evaluate the cause of the non-collision airbag deployment, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Vehicle is a 2003 MDX
- 2. Complaint of the front airbag deployment in non-collision situation.
- 3. One or more of the following SRS Internal Failure DTCs must be stored;
 - a) 51-XX
 - b) 52-XX
 - c) 53-XX
 - d) 54-XX
 - e) 55-XX
 - f) 56-XX
- 4. The following deployment DTCs should not be stored, except when the customer has a complaint of a non-collision airbag deployment contributed to collision after the airbag deployed.
 - a) DX-XX
 - b) EX-XX
 - c) FX-XX

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need additional information and provide you with further instructions.

Thank you.

© 2000–2013, American Honda Motor Co., Inc. All Rights Reserved.