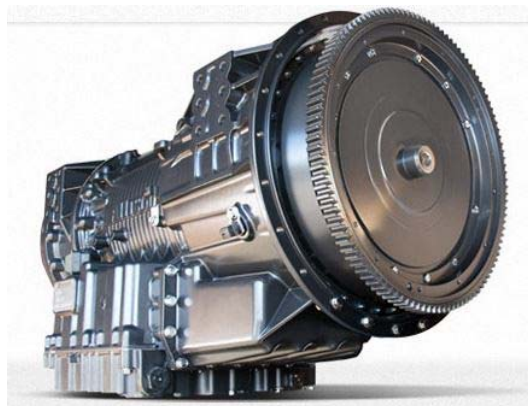


SB-10054049-4341

Technical Information Bulletin

27-003



Section

Automated Transmission - 27

Subject

Allison Transmission has Incorrect Dipstick Giving Inaccurate Readings

Release Date

11/4/2013

Condition

Trucks were built with a dipstick too long giving inaccurate readings for fluid level in automatic transmissions.

Chassis Affected

324 K270s and K370s built between 03/20/2012 - 11/06/2012 with Allison automatic transmissions.

Action

CAMPAIGN

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the attached procedure. Review the DWC or SIR online systems for "Complete" next to the "27-03" campaign code prior to performing this repair.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 10/30/2014, whichever is greater, Kenworth will pay for parts at

dealer net, plus applicable mark-up and 0.3 hours labor. File the appropriate Quick Claim or long claim form, if required.

CLAIM CODING

Failure Location: 027-001-004 Work Accomplished: 35

Failure Type: 700 Responsibility Code: 01

SRT Code: 002-XXX Supplier Code: NA

Parts

Parts are available from Paccar Parts:

Quantity	Part #	Description
1	E65-1148	Transmission Dipstick
3 liters	Transynd	Transmission Fluid

Please Note: Kenworth will reimburse up to 3 liters of Transynd Transmission fluid.

Procedure

1. Take old transmission oil dipstick out and replace with new dipstick E65-1148.
2. Destroy old dipstick.
3. Correct transmission fluid level using Transynd fluid.

Attachments



[TIB 27-003 Chassis list](#)



[27-003 Customer letter](#)

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