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From American Honda Parts, Service & Technical Division, Campaign Administration
Subject Product Update: 2014 Accord Plug-In Hybrid E-VTC Motor Software

DATE: November 26, 2013

TO: All Honda Sales, Service & Parts Managers and Personnel
FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Product Update: 2014 Accord Plug-In Hybrid E-VTC Motor Software

Today, November 26, 2013, American Honda is announcing a product update for some 2014 Accord Plug-In Hybrid vehicles. The product update involves updating the PGM-FI software to prevent damage to the E-VTC gear.

All affected units should be updated prior to sale to minimize customer inconvenience.

Basic Problem

The software loaded into the PGM-FI system during vehicle manufacture may allow the camshaft gear to impact its stopper at excessively high speeds. This may lead to deformation of the sprocket gear, affecting engine output, and subsequently placing additional strain on the hybrid battery, reducing its SOC and impacting the ability of the vehicle to accelerate.

The Repair

All affected units require a software update to the PGM-FI system. In a very small number of cases, replacement of the E-VTC actuator may also be necessary.

Service Bulletin

S/B 13-102, *Product Update: E-VTC Software Update* was posted to ISIS on November 26, 2013, in support of this product update, and it includes warranty and repair information related to this PUD.

Software Information

Software to perform this product update is available in HDS software version 3.012.005 (or later), which contains MVCI application version 3.01.36/database update 23-OCT-2013. Make sure that all software is up to date prior to beginning any repairs.

Customer Notification

American Honda expects to notify owners of affected vehicles in early December 2013.

As always, please make sure to check iN VIN Inquiry status to determine if a particular vehicle is eligible for this product update.

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